

ENVIRONMENTAL POLICY

Kovinoplastika Lož d.d. has a positive and development-orientated attitude to the protection of the environment, which is clearly reflected in the company's development and its vision.

We understand the truth of the saying that we did not inherit the nature from our ancestors, but borrowed it from our grandchildren.

The long-term goals of the company are achieved with realization of the Environment policy guidelines.

The management system is based on complying with the requirements of valid environmental legislation and its application in all company's processes, activities, products and services. In this way, we achieve continuous reduction of influences on the environment and sustainable improvements in the results of the environmental management system.

The efficiency of the environmental management is achieved by permanent reduction and control over environmental impacts and by realization of various environmental goals. We only invest in technologies, acceptable to both, economic and environmental point of view and that have references in the European document of most environmentally friendly technologies. Before every modification and investment we undertake an exhaustive analysis of effects on the environment and in light of the results supervise their implementation.

We have set up a transparent and fully documented system of managing environmental processes. The environmental system is controlled with regular measurements and periodic reviews of its function. In this way we can assure efficient functionality and permanent development of our environment management system. In case of deviations from the environmental policy, we take prompt measures in order to prevent negative effects on work and natural environment.

Our company is located on a sensitive geographical area with a little capacity for renewal, so we shall continue to invest in know-how with respect to reduce negative effects of pollution on surface and underground water, air and ground and search for the best methods to use in managing and preserving natural ecosystem balance.

We shall continue to minimise unwanted by-products and strive after rational consumption of energy and raw materials.

We inform, educate and train in environmental matters all our employees, especially those providing services in company's name.

The environmental management system of Kovinoplastika Lož d.d. is publicly accessible and is included in administrative environmental procedures. We are open to public suggestions and observations regarding our environmental management system, in order to preserve and improve the trust our employees, the local community and our business partners have in us.

Lož, May 2013

President of the Management Board
Kovinoplastika Lož d.d.
Peter Nelec



THE QUALITY POLICY

The transformation of organisations into the guides and creators of changes is one of the most important challenges in 21st century. Such transformation requires from the company's management lots of business experience, courage and commitment to create the company susceptible to innovation, ready to change its existent operating methods and to create simultaneously the new and different operation.

Trough its strategic documents Kovinoplastika Lož d.d. passed these challenges and got ready for the development and implementation of entrepreneurial skills, mentality and adaptability. The global competitive position, as the main strategic goal, is the measure of efficiency and the guarantee for successful and long-term development of the company.

The total quality assurance is our basic principle in assuring and managing of all the business processes and in developing of the entire business system in accordance with the efficiency indicators for the global competitive position. Therefore the quality policy is one of the basic points of our business policy. Long-term company development can only be achieved with the realisation of the basic goals and activities of our quality system:

Trough all our actions, all our business processes, activities, products and services we are focused straight towards our customers. We follow up all the activities and carry out the value analyses and the analyses of customers' satisfaction.

We are organised as a uniform joint-stock company with profit centres and affiliated companies. Trough profit centres we wish to manage with the sources entirely and to develop the key processes in the way which enables us to keep and improve the competitive position of our products and services. The efficiency of the profit centres is performed with the permanent reviews by the management of each profit centre.

The key factors of efficiency are the orientation to the market, the innovation and the flexibility of organization as the whole.

The intellectual capital of the company is systematically increased trough the permanent educational process of all the employees and trough the integration of all the proficiency sources into the processes within the company.

We permanently endeavour to improve the business relations with our partners in the whole business chain.

We wish to develop the culture of worth and entrepreneurial mentality of all the employees which shall stimulate the process of improvement, the team-work, the growth of intellectual capital and the creative cooperation on all the levels within the company as well as stimulate and reward the business efficiency.

The management of Kovinoplastika Lož d.d. is engaged to improve the quality of the products and services as the basic and permanent mission that shall enable the stable growth and company's development. We are further obliged to analyze each deviation from our quality policy and to take the prompt actions in order to prevent that negative deviations happen again. We will consistently respect the concept of the total quality assurance and require the proper implementation from all the employees.

All our processes are developed and adjusted in the accordance with the requirements of

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President of the Management Board
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KOVINOPLASTIKA LOŽ